

ILLINOIS STATE POLICE OPS-025, IDENTITY CRIMES

RESCINDS: OPS-025, 2014-080, revised 10-20-2014.	REVISED: 12-20-2018 2018-041
RELATED DOCUMENTS: None	RELATED CALEA STANDARDS: 42.2.8

I. POLICY

The Illinois State Police (ISP) will accept complaints from victims of identity crime; provide victims with a copy of their complaint reports; provide victim(s) with immediate action steps the victim(s) may initiate to minimize damage; provide the public with information on the prevention of identity crimes; and actively investigate and seek prosecution of offenders.

II. AUTHORITY

720 ILCS 5/16-30 Identity theft; aggravated identity theft

III. PROCEDURES

III.A. The ISP will refer the identity theft complainant to the appropriate law enforcement agency that has jurisdiction over the complainant's actual residence or the jurisdiction where the suspected crime was committed within three working days. If a conflict or issue arises with the appropriate law enforcement agency investigating the complaint, the ISP may render support.

NOTE: The ISP will provide identity crime investigation guidance and assistance to other law enforcement agencies upon request. When a law enforcement agency lacks the necessary resources to investigate identity crime complaints effectively, the agency may transfer the case to the ISP for investigation. The Agency Chief Executive Officer, or designee, must contact the appropriate ISP Zone Commander, or designee, to initiate the transfer of the investigation to the ISP.

III.B. Coordination of investigations with other agencies

III.B.1. When the ISP accepts an identity theft investigation from a local law enforcement agency, the ISP will retain investigative responsibility unless it is determined that another agency will take responsibility due to greater access to evidence and/or the suspect or other necessary resources.

III.B.2. In any case involving another jurisdiction where joint investigations take place, ISP Investigators will coordinate with those agencies to minimize duplication of effort and increase efficiency and effectiveness.

III.C. Victim immediate action steps

Identity crime victims need to act quickly to avoid damage to their credit and loss of funds. To assist in reducing or minimizing damage to their credit and loss of funds, Officers will provide the victim with the following information at the time of the report:

III.C.1. The Illinois Attorney General website for Identity Theft Prevention Information: www.illinoisattorneygeneral.gov/consumers/hotline.html.

III.C.2. The telephone number of the Illinois Attorney General Identity Theft Hotline at 1-866-999-5630 or TTY at 1-877-844-5461.

| Indicates new or revised items.

-End of Directive-