System Name: Winnebago County ETSB Case # 22-M-338

Date Filed: 12/21/22

Department Review of Plan Modification

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes ⊠ No □	Elizabeth Russell 204 S. 1st Street Rockford, IL 61104 elizabeth.russell@rockfordil.gov 0:779-500-6545 c:815-484-3901
Verification	Yes ⊠ No □	
Letter of Intent	Yes ⊠ No □	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)	Yes ⊠ No □	With this modification, Winnebago County ETSB is requesting to add MercyHealth RockCom as a secondary answering within the system. RockCom Dispatch Center is a private dispatch facility operated by MercyHealth Systems which serves eight rural fire departments in Wnnebago County. It is the intent to have all procedural changes completed by June 1st 2023.
Name of certified 9-1-1 system provider	Yes □ No □ N/A ⊠	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes □ No □ N/A ⊠	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes ⊠ No □ N/A ⊠	
Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along	Yes □ No □ N/A ⊠	

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	with the databases, will interface and/or be transitioned into the NG9-1-1 system		
	Explanation of how split exchanges will be handled	Yes □ No □ N/A ⊠	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes □ No □ N/A ⊠	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes □ No □ N/A ⊠	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes □ No □ N/A ⊠	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes □ No ⊠	\$0.00
	Projected annual recurring 9-1-1 network costs after modification	Yes □ No ⊠	\$0.00
	Installation cost of the project	Yes □ No ⊠	\$0.00
	Anticipated annual revenues	Yes □ No ⊠	\$0.00

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Five Year Strategic Plan		Yes ⊠ No □	No change
Communities Served		Yes ⊠ No □	
Participating Agencies		Yes ⊠ No □	
Adjacent Agencies		Yes ⊠ No □	
Carrier Listing		Yes ⊠ No □	
Attachments		If changes necessitate new versions	
	Ordinances	Yes □ No ⊠	
	Intergovernmental agreement(s)	Yes □ No ⊠	
	Contracts	Yes □ No ⊠	
	Back-up PSAP agreement	Yes □ No ⊠	
	Network Diagram	Yes □ No ⊠	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes □ No ⊠	
Те	st Plan	Yes □ No ⊠	

Conclusions:

Winnebago County ETSB is requesting to add MercyHealth RockCom as a secondary answering point. This plan modification meets the requirements for a modified plan filing under Illinois Administrative Code Part 1325.205,

Reviewed by: Catherine Dailey

Date: January 10, 2023